

PRIVACY POLICY

Last updated August 28, 2017

Like Neighbors, LLC (“Like Neighbors”, “we”, “us” or “our”) welcomes you to our website and/or mobile application (our “Platform”). On our Platform, Like Neighbors provides information about our company, and connects those who need assistance (“Recipients”) with friends and family (“Supporters”) who purchase services via our partner organizations (“Service Providers”). In addition, the Platform enables users to communicate via campaign pages with text, graphics and images, share content and graphics/images to social media channels and via email, as well as share resources and links to other websites (collectively known as the “Service”).

This Privacy Policy sets forth Like Neighbor’s policy for collecting and protecting the data of our users and visitors (“you” and “your”), including personal data (“Personal Data”).

Information We Collect

When you register and engage our Service, respond to a survey, or contact us, you may voluntarily provide Personal Data including but not limited to: your name, phone number, email address, and postal address. You may also choose to upload graphics or images, communicate via text posts with other users and visitors, and share information and updates that relate to a Recipient campaign.

Like Neighbors may also collect non-personal data. This is passively collected through our technology and does not identify you specifically. It may be used without restriction. Examples include your device type or browser, the website from which your visit to our Platform originated, or usage information such as the pages you visited on our website and the amount of time spent on each. This data is used to ensure our Service meets the needs of our users and visitors. In addition, we may use third party services, which include, but are not limited to, Google Analytics, that collect, monitor and analyze this type of information in order to increase our Service's functionality. These third-party service providers have their own privacy policies addressing how they use such information.

Like Neighbors may use personal and non-personal data to analyze our user base and continue our development of a Platform and Service that best meet your needs. We may also share this aggregate information with current and potential partner Service Providers. This shared data will not include any information that identifies you personally.

Use of Your Information

We respect your desire for privacy and collect Personal Data to provide our Service and customer service to you, send communications that we believe will further and enhance our relationship with you, as well as conduct research for the purpose of improving our Service. If you choose not to provide any Personal Data, we may not be able to provide you with our Service.

Like Neighbors may use your personal and non-personal data collected through the Service to help us fulfill requests for information, receive and send communications, update marketing lists, analyze data, provide support services, or other perform other tasks. This may include contacting you to tell you about services we believe will be of interest to you. If we do so, each marketing communication we send you will contain instructions permitting you to "opt-out" of or “unsubscribe from” receiving future marketing communications.

A Recipient's Personal Data including phone number(s), email address(es), and postal address(es) will only be shared with the Supporter(s) who pledge and purchase requested services, as well as our partner Service Providers who require this information to fulfill the orders for their services. Only account holders can comment on a campaign page and/or pledge/purchase a requested service.

The content, graphics and images you voluntarily post when you create, update or comment on a campaign can be shared by you or others to social networking sites. It can also be discovered via the search function on our website. Personal Data including the phone number(s), email address(es), and postal address(es) you provide when setting up an account or campaign are not searchable or shareable, unless you choose to include them in the content or images/graphics of your publicly facing campaign page. This Privacy Policy shall not apply to such unsolicited information that includes, but is not limited to, information posted to any public areas of the Services, such as campaigns or comment sections, any customer support communications, any ideas for new products or modifications to existing products, and other unsolicited submissions (collectively, "Unsolicited Information"). All Unsolicited Information is placed by you into the public domain.

By voluntarily providing us with Personal Data, you are consenting to our use of it in accordance with this Privacy Policy. Like Neighbors will not sell your Personal Data. However, this information may be shared with third parties without further notice to you in the case of business transfers (ie: corporate sale, merger, reorganization or similar event), legal requirements (as required by law to comply with a legal obligation, or to protect Like Neighbors' rights or property, the personal safety of our users/visitors or the public, or to protect against legal liability), or to ensure third parties we hire are able to perform certain business-related functions.

Like Neighbors will obtain your prior informed consent if we intend to use your Personal Data in any manner or for any purpose that is not consistent with this Privacy Policy.

Protecting Your Personal Data (Security)

Like Neighbors maintains a variety of commercially reasonable safeguards designed to protect your Personal Data, including the use of Secure Sockets Layer (SSL), password-protected accounts and a hosting agent to minimize unauthorized access to our servers. Your Personal Data may be transferred from your current location to Like Neighbors servers, as well as to the facilities and servers of our authorized partner Service Providers located in the United States. Our Platform is deployed and operated on the cloud application platform Heroku. Please visit [Heroku Security](#) for more information on their security best practices, controls and updates.

Our partner Service Providers have access to your Personal Data only to perform specific tasks on our behalf and are obligated not to disclose or use your information for any other purpose.

Like Neighbors will not sell your Personal Data, and we are committed to maintaining security practices and procedures that protect your data from unauthorized access, misuse, loss, destruction, alteration or disclosure. However, internet transmission and electronic storage cannot be 100% secure. Despite our measures to safeguard your Personal Data, we are unable to guarantee the absolute security of the information we collect.

Protecting Children

Our Service is intended to be used by persons age 18 or older and does not address anyone under the age of 13 ("Children"). If you are under the age of 13, please do not use our Service or submit any Personal Data. We do not knowingly collect information from Children and will do our best to remove their information from our servers if we are notified that they have provided us with Personal Data without parental consent. We strongly encourage parents and legal guardians to monitor Internet use by their children.

Links to Third-Party Sites

Our Service may contain links to other websites not operated or controlled by Like Neighbors ("Third-Party Sites"). Our Security Policy does not apply to Third-Party Sites and the links do not imply that we endorse them or have knowledge of their privacy policies or security features. We suggest contacting those sites directly for information on their respective privacy policies.

Other Terms and Conditions

Your access to and use of the Service is subject to our Terms of Service at <https://www.likeneighbors.com/terms> and other terms which may be made available to you in connection with your use of the Service.

Changes to Like Neighbors' Privacy Policy

Like Neighbors reserves the right to update or modify this Privacy Policy at any time. You may deactivate your account or discontinue the use of our Service if you do not agree with our policy or updates, which you should review periodically. Your continued use of our Platform indicates your agreement with the terms of such revised Privacy Policy. Any changes made to the Privacy Policy will be emailed to you and/or posted prominently on our website.

This Privacy Policy was last updated on the date indicated above.

Your Personal Data

Please contact us to update or request a copy of your Personal Data. If you request changes to or deletion of your Personal Data, we will notify you within thirty (30) days of such request that the relevant action has been taken.

You may contact us at: info@likeneighbors.com